

<Month> 2009

<<First Name>> <<Last Name>>

<<Address 1>>

<<Address 2>>

<<City>>, <<State>> <<Zip>>

**Important information:  
Your coverage for certain  
medications is changing.**

Dear <<First Name>> <<Last Name>>:

**Effective <Date>, 2009**, over-the-counter (OTC) *Claritin*® and loratadine will no longer be available for a \$0 co-payment. These medications are still covered by your prescription drug benefit, but you will now pay the usual co-payments for them. You can purchase OTC *Claritin* for the brand co-payment and OTC loratadine for the generic co-payment.

#### **About OTC medications**

OTC medications are available to treat various conditions, including seasonal allergies. When you purchase OTC equivalents, you may be able to get the same strength and dosage forms that were previously available by prescription.

OTC medications can be purchased at most retail pharmacies, retail stores, and online at the **Medco Health Store—[www.medcohealthstore.com](http://www.medcohealthstore.com)**. The Medco Health Store is our new enhanced online drugstore, where you can order nonprescription health, wellness and personal care products, like OTC medications. OTC *Claritin* and loratadine are also available through the Medco mail-order pharmacy as long as you submit a 90-day supply prescription. Just have your doctor write a prescription for up to a 90-day supply, plus refills for up to 1 year (if appropriate).

If you have any questions about OTC medications or your benefit, call Medco Member Services toll-free at 1 800 987-5241.

Sincerely,



Tracy L. Furgiuele, R.Ph.  
Vice President of Pharmacy Practice  
Medco

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